



MISSION STATEMENT STADTHOTEL MÜNSTER

As an organisation run by the Kolping Diocesan Association of Münster, we are committed to the Christian view of humanity and its values and standards.

We attach particular importance to the preservation of creation. On a secular level, we are committed to offering our guests a comfortable and unforgettable stay. Our central location in Münster provides a welcoming atmosphere that appeals to both business travellers and tourists. Our aim is always to exceed our guests' expectations.

STAFF

We create a working environment in which our staff can grow both personally and professionally; we support a healthy work-life balance and promote their wellbeing. Our aim is to establish a working culture that enables our staff to lead fulfilling lives whilst giving their very best for the Stadthotel Münster. Our staff are our most valuable asset and play a key role in realising our vision and mission.

HUMAN RIGHTS AND LABOUR STANDARDS

We respect and promote human rights and labour standards. Equal opportunities and diversity are an integral part of how we operate.

ENVIRONMENTAL PROTECTION AND SUSTAINABILITY

We are committed to protecting the environment and promoting sustainable practices. We minimise our environmental footprint through efficient energy and water use, waste reduction and environmentally friendly procurement. Furthermore, we are actively committed to protecting and promoting biodiversity in our local area in order to preserve nature and our ecosystem.

SOCIAL ENGAGEMENT

We are committed to our community, support local projects and help to improve the quality of life.

SUSTAINABLE PROCUREMENT IN PARTNERSHIP WITH SUPPLIERS

We promote the environmentally responsible and sustainable procurement of capital goods, food and drink in close collaboration with our suppliers. We give preference to partners who share our sustainability goals in order to minimise the environmental footprint within our supply chain and offer our guests high-quality, sustainable products.

ECONOMIC SUSTAINABILITY

Our commitment to social responsibility goes hand in hand with economic efficiency, ensuring the future of our hotel and jobs whilst maintaining the quality of our services. We are committed to running our hotel successfully from a financial perspective to ensure long-term stability and growth. Our financial health enables us to fulfil our commitments to environmental protection, social responsibility and guest satisfaction without compromising on the quality of our services.



SAFE WORKING ENVIRONMENT

The safety and well-being of our staff are of the utmost importance. We promote a safe working environment and strictly adhere to the applicable safety standards. We have established a comprehensive risk and crisis management system that takes environmental, social and economic risks into account. Our aim is to identify, assess and proactively mitigate these risks.

CULTURE

We value the local natural environment, culture and cultural heritage. Our hotel incorporates elements of local art, architecture, décor and cuisine to offer our guests an authentic experience. We support local businesses and are committed to preserving local traditions.

RISK AND CRISIS MANAGEMENT

We regard risk and crisis management as a key component of our corporate responsibility. Through clear processes and forward-thinking action, we identify risks at an early stage and respond to crisis situations in a structured, transparent and solution-oriented manner. In this way, we safeguard the stability of our company and the trust of our customers, partners and staff.

SOCIOCULTURAL ASPECTS OF THE TOURISM VALUE CHAIN

We promote responsible tourism that strengthens cultural diversity, regional traditions and social cohesion. In doing so, we place great importance on fair cooperation throughout the tourism value chain and create sustainable added value for guests, partners and the local community.

ECONOMIC ASPECTS AND QUALITY MANAGEMENT

Economic activity and high quality standards form the basis of our success. Through efficient processes, responsible business practices and continuous improvement, we ensure sustainable quality, customer satisfaction and the long-term development of our company.