

Dear Guest,

We are pleased to have the opportunity to welcome you to our hotel and pamper you while you are with us. Savour your stay and time in our establishment. It is our heartfelt wish that you feel well looked after and completely comfortable here. With this folder, we are providing you with some important information and many useful tips to help you create a diverse recreational, cultural and sport programme during your visit. Discover Münster and the beautiful surrounding Münsterland area. We sincerely hope you enjoy your visit here.

Should you have any further questions, we are here for you around the clock.

The front desk is open 24 hours:
Just dial 131



HOTEL | COMPASS

Valuable information for your stay



AIR-CONDITIONING & HEATING

You can adjust the room temperature. The display for regulating the temperature is located directly next to the door to the bathroom. The heating and air conditioning systems run on an environmentally-friendly air heat exchanger. Please note that the air-conditioning system only works when the windows are closed.



BAR

The hotel bar is located in the lobby.

Hours of operation: Monday to Sunday from 6:00 p.m.

BIKE RENTALS

After checking availability, we can provide you with bikes for a rental fee. If all of our bikes have already been rented out, we suggest the following rental companies:

ADFC-Radstation Münster:

Königsstraße 7, Telephone: +49 (0)251 / 48412642

Radstation Münster Hauptbahnhof:

Berliner Platz 27A, Telephone: +49 (0)251 / 4840170

BREAKFAST

For breakfast, we offer a generous buffet featuring a wide and changing variety of regional specialities and organic products, fresh fruit and juices as well as sparkling wine and warm waffles. If you have booked a room without breakfast but decide that you would like to enjoy the buffet, please contact the front desk.

Breakfast hours:

Monday – Saturday 6:30 a.m. – 10:30 a.m.

Sunday and holidays 7:30 a.m. – 12:00 p.m.

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CHAPEL

Our chapel on the 5th floor above ground is available to you as a place of silence a reflection at all hours of the day.

CHECK-OUT

On the day of your departure, your room is available for your use until 12:00 noon. After that, you may store your luggage in our luggage area until your departure.

CHURCH SERVICES ON SUNDAYS

Catholic

- ++ St.-Paulus-Dom (St. Paul's Cathedral), Domplatz
www.paulusdom.de
- ++ St. Lamberti (St. Lamberti's Church), Prinzipalmarkt
www.sanktlamberti.de

Protestant

- ++ Apostelkirche, An der Apostelkirche 5 (Apostles' Church),
www.apostelkirchengemeinde-muenster.de

CITY MAP

A city map is available free of charge at the front desk.

CREDIT CARDS

We accept credit card payments with Eurocard/Mastercard, American Express, Visa and EC-Cash.



DOCTORS & PHARMACIES

If you are ill or have an emergency, please contact the front desk directly. We will find the telephone number and address of an appropriate doctor or respectively, a pharmacy that is open in the vicinity.



EMERGENCY EXITS

Emergency escape route plans can be found in every room on the door. In the hotel's hallways, the emergency exits are clearly marked with illuminated signs.



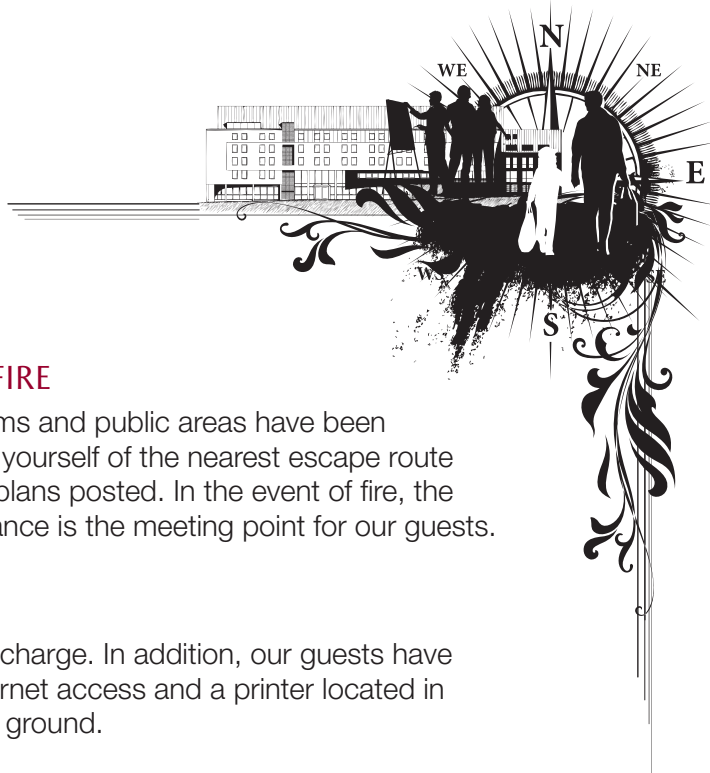
FITNESS FACILITY

Our in-house fitness area is available to you free of charge. It is located on the 4th floor above ground, directly across from the sauna area.

Hours of operation: daily from 10:00 a.m. – 11:00 p.m.



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F FIRE DETECTORS & IN THE EVENT OF FIRE

To ensure the highest level of safety, all rooms and public areas have been equipped with fire detectors. Please inform yourself of the nearest escape route by looking at the emergency escape route plans posted. In the event of fire, the parking lot across from the main hotel entrance is the meeting point for our guests.

I INTERNET & W-LAN

In our hotel, W-LAN is available at no extra charge. In addition, our guests have the opportunity to use a computer with internet access and a printer located in our Business Corner on the 1st floor above ground.

L LOST & FOUND

Have you left your charger or favourite book behind? We keep articles left behind for a period of one year and are happy to send items back to you if you wish.

M MARKET

With around 150 stalls, the weekly market on the Domplatz is the largest in Münster. On wednesdays and especially on Saturdays, a lavish selection attracts streams of visitors to the city centre: fruit and vegetables, fish and seafood, spices, oil and antipasti, countless types of cheese, honey, bread and cakes, meat and sausage, game and poultry and - especially in late summer - a veritable sea of flowers.

P PILLOWS & DUVETS

Should you require additional pillows, duvets or wool blankets, please contact the front desk.

S SAUNA

Our sauna is located on the 4th floor above ground.

Hours of operation: daily from 6:00 p.m. – 11:00 p.m.

Bathrobes, towels and slippers are available for you there.

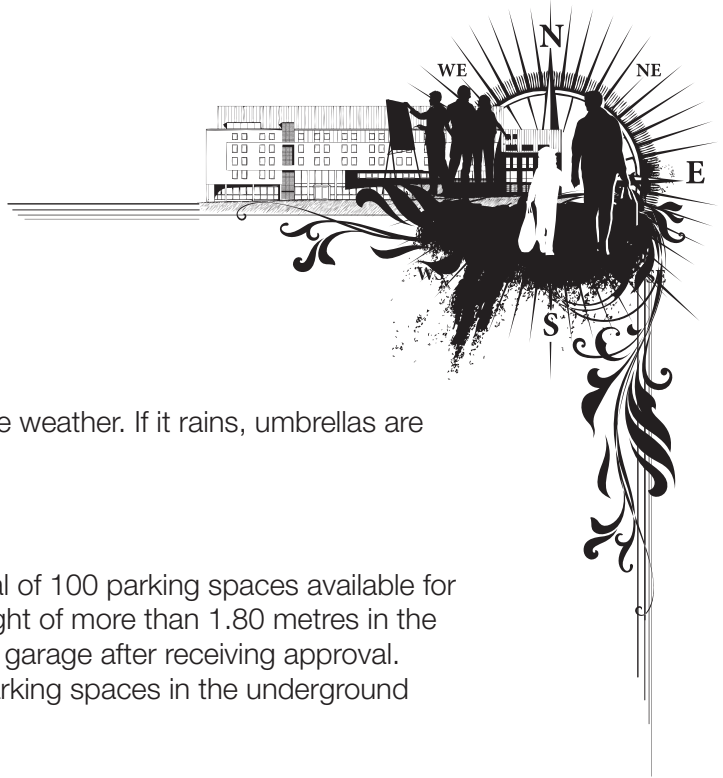
Your room keycard gives you access to the sauna and the lockers.

SMOKING AREA

Our hotel is a non-smoking hotel. Smoking is not permitted in the rooms or in the entire inner area. We kindly ask you use the balconies located at the end of each floor if you wish to smoke.



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UMBRELLAS

Unfortunately, we have no influence over the weather. If it rains, umbrellas are available on loan from the front desk.

UNDERGROUND PARKING

Our underground parking garage has a total of 100 parking spaces available for a parking fee. You can park cars with a height of more than 1.80 metres in the inner courtyard of the underground parking garage after receiving approval. Electric vehicles can be charged in two parking spaces in the underground parking garage.

In addition cyclist can store and charge their electric batteries from their bicycles in a locker.



TAXI

Please inform the front desk if you require a taxi. One will be waiting for you directly in front of the hotel.

TELEPHONE

If you wish to make a call outside the hotel, please dial "0" first.

To receive calls directly to your room, give the other person your room number as the extension:

Example:

room number 155 → direct dial +49 (0)251 / 4812-155

TOOTHBRUSHES ETC.

A small toiletry pack with the basic necessities as well as a sleeping mask can be obtained at the front desk.



VALUABLES

Valuables can be stored free of charge in our hotel safe. Furthermore, each room is equipped with a safe.



WAKE-UP-CALL

If you wish to have a wake-up call via the telephone, please inform the front desk.

